

Successful Achievement of Compliance/Initiatives* Requirements

Analysis/Assessment Of Current State

- Leadership/Governance
 - Decision Authority
 - Mission/Vision/Values
- Strategic Intent/Attainment
 - Alignment
 - Deployment
- Customer/Competitive Focus
 - Customer Satisfaction
 - Product Development
- Knowledge Management
 - System Utilization
 - Emergency Preparation
- Employee/Partner Relationships
 - Roles & Responsibilities
 - Incentives/Motivation
- Operational Excellence
 - Product/Service Delivery
 - Supply Chain
- Existing Metrics
 - Measurement Systems
 - Org Performance

Organizational Approach & Readiness

- Culture
 - Coaching/Feedback
 - Communication Strategy
 - Conflict Resolution
 - Managing Resistance to Change
 - Team Environment
 - Organizational Climate
 - Learning Organization
 - Ethics
- Productivity
 - Facilitation Skills
 - Meeting Effectiveness
 - Presentation Skills
 - Process Thinking
 - Org Redesign
- Sharing Results of Discovery
 - Benchmarking
 - Data Focused Tools (e.g. SPC, Pareto)
 - Non Quantified Tools (e.g. value stream map, cause & effect diagram)
 - DOE (Design of Experiments)
 - Mgmt Tools (PERT, Decision Tree)
 - Prioritization Matrix
 - TOC (Theory of Constraints)
 - TRIZ (Inventive Problem Solving)

Deployment/ Implementation

- Change Management
- Project Management
 - Metrics
 - Project Plan/Milestones
- Core Competencies
- Compliance/Initiative* Requirements
- Support Business Processes
 - Supplier/Inventory Management
 - Preventative Maintenance
 - ERP (Enterprise Resource Planning)
- Infrastructure
 - Corrective & Preventive Action (CAPA)
 - Document Control
 - Internal Auditing
- Metrics Process
 - Baseline
 - Tracking
 - Reporting
 - Accountability

Life Cycle of (Any) Initiative* Should Focus on Process to Accomplish Desired Outcome